

# Members Handbook

## FOREWORD

The Dynasty Club Hong Kong provides a comprehensive range of sporting, recreation and dining facilities. It is the Executive Committee's intent that Rules and Regulations are limited to the minimum required for the mutual enjoyment of all Members, their Nominees and Guests.

The Club is staffed by carefully selected personnel, whose principle responsibility is to assure you of all courtesies, comforts and services to which you are entitled. It is in your interest to know the Rules and to cooperate with the Executive Committee and staff, whose obligation is to enforce these Rules for the good of all Members.

Please familiarize yourself with the House Rules contained in this handbook which should be read in conjunction with the Club Rules and By-Laws.

## MEMBERS SERVICES

### Operating Hours

#### General

The Club opens daily from 7:00 am to 12:00 midnight.

**Club Reception** 7:00 am - 11:00 pm 2824 1122

### 7TH FLOOR

**Imperial City (Cantonese Cuisine)** 2829 7980

#### Lunch

Monday to Saturday 12:00 noon - 2:30 pm

Sunday & Public Holidays 11:30 am - 2:30 pm

Dinner 6:00 pm - 10:00 pm

**Function Rooms** 2829 7931 / 7937

Function rooms are available on a reservation basis for both Chinese and Western cuisine, luncheons, cocktails or dinner parties, business conferences or meetings. Please contact the Catering Team for details.

### 8TH FLOOR

**Noble (Western Cuisine)** 2829 7990

Lunch 12:00 noon - 2:30 pm

Dinner 6:00 pm - 11:00 pm

**Dynasty Café** 2829 7930

Lunch, Afternoon Tea & Dinner 11:00 am - 9:30 pm

**Grand Place** 2829 7960

(Champagne, Wines, Cakes & Gift Boxes) 12:00 noon - 9:00 pm

**Private Function Rooms** 2829 7931 / 7937

Private function rooms are available on a reservation basis for Members enjoyment. Two of the rooms can be combined and accommodate to provide more space. Please contact the Catering Team for details.

**Sports & Recreation Centre** 7:00 am - 10:00 pm 2829 7979

Aerobics Studio

Gymnasium

Mini-Badminton (Squash Court)

Mini-Basketball (Squash Court)

Sauna & Steam Rooms

Squash Court

Table Tennis (Squash Court)

\* Please contact the Sports & Recreation Centre Reception at 8<sup>th</sup> Floor for bookings.

### 9TH FLOOR

**Indoor Swimming Pool** 7:00 am - 9:00 pm 2829 7964

## 10TH FLOOR

### Membership Office

Monday to Friday 9:30 am - 6:00 pm 2829 7970

## 11TH FLOOR

### Children's Playroom and Game Room

2829 7982

Monday to Friday 9:00 am - 12:00 noon  
1:00 pm - 3:00 pm  
4:00 pm - 6:00 pm

Saturday, Sunday & Public Holidays 9:00 am - 12:00 noon  
1:00 pm - 3:00 pm  
4:00 pm - 6:00 pm  
7:00 pm - 9:00 pm

## PODIUM GARDEN

The Podium Garden and Jogging Track are open between 7:00 am and 10:00 pm daily.

### Other Facilities:

**Children's Playground** 8:00 am - 8:00 pm

**Outdoor Swimming Pool**  
**April, May, June,** 7:00 am - 11:00 am  
**October & 1-15 November** 12:00 noon - 5:00 pm  
6:00 pm - 8:00 pm

**Summer Time** 7:00 am - 11:00 am  
**July, August & September** 12:00 noon - 9:00 pm

The Swimming Pool will be closed for annual maintenance from November and reopened in April.

**Tennis Courts** 7:00 am - 10:00 pm

**Golf Driving Range** 7:00 am - 10:00 pm

## Bathrobes, Towels and Locker Keys

Bathrobes, towels and locker keys are available to Members and Nominees at no charge at the Sports & Recreation Centre. Towel charge will be levied on Guests. Members are required to sign vouchers for each bathrobe, towel or key issued.

## Locker Rental

Lockers are available for Members and Nominees on a monthly rental basis. Please enquire at Sports & Recreation Centre Reception at 2829 7979 for locker allocation and rental charges.

## Car Parking

Parking facilities are available at Urban Parking. Members and Nominees may enter and depart from the Club through the Car Park basement entrance.

Car Park charges are as follows:

11:00 am - 5:30 pm Members and Nominees using Food and Beverage facilities with a minimum spending of \$300/\$400 per visit per table will receive complimentary parking for the first 2 hours.

Dynasty Café - \$300  
Imperial City and Noble - \$400

5:30 pm - 11:00 pm Members and Nominees using Food and Beverage facilities with a minimum spending of \$300/\$600 per visit per table will receive complimentary parking for the first 3 hours.

Dynasty Café - \$300  
Imperial City and Noble - \$600

In order to receive complimentary parking, Members and Nominees must obtain a voucher from the Restaurants and submit it together with the car park ticket for validation through the Club Reception on G/F or the Urban Parking Shroff Office.

## HOUSE RULES

Where there are discrepancies between these House Rules and the Club Rules and By-Laws, the House Rules will prevail.

### 1. Advertising

No form of advertising or display of advertising material shall be allowed on the Club premises without the prior written approval of the Management. The name and the logo of the Club may not be used for any advertising or commercial purposes except with the permission of the Management.

### 2. Children

- 2.1 Nominees under the age of 16 may not enter the Club premises unless accompanied by a Member or Nominee aged 16 or above.
- 2.2 Nominees under the age of 16 may not introduce guests to the Club.
- 2.3 Children under the age of 16 attending activities that are supervised, such as coaching sessions, tennis clinics, may be left unaccompanied and under the supervision of staff attendants.
- 2.4 Nominees under the age of 16 may not sign bills in the Club premises.
- 2.5 Nominees and Guests under the age of 16 are not allowed to enter the Gymnasium unless accompanied by one of their parents.
- 2.6 Alcoholic beverages will not be served to Nominees and Guests under the age of 18 in the Club premises.
- 2.7 Children under the age of 12 are restricted to use the Changing Rooms on 8<sup>th</sup> and 9<sup>th</sup> Floors unless they are accompanied by an adult.

- 2.8 Members and Corporate Nominees shall be responsible at all times for the safety and behaviour of their Nominees and Guests whilst in the Club premises and that the privacy of other members are preserved and not interrupted.

### 3. Coaching Service

Only coaching services by Club recognized or appointed coaches are permitted. Details of coaching services and related conditions are displayed on the Sports & Recreation Centre notice boards.

### 4. Complaints

All complaints in respect of any matter concerning the Club or behaviour or conduct of any employee of the Club must be made in writing to the General Manager. No employee of the Club shall be reprimanded by any Member or any Member of his Family or Guest of any Member.

### 5. Domestic Helpers

Domestic Helpers must be accompanied by Members or Nominees while entering or remaining at any of the Club premises.

### 6. Dress Code

- 6.1 All Members, Nominees and Guests should be appropriately dressed at all times.
- 6.2 Members, Nominees and Guests in swimming costumes are not permitted outside the Swimming Pool areas.
- 6.3 Wearing of sport shorts and flip-flops are not permitted at any time in Imperial City, Noble and Function Rooms.
- 6.4 Wearing of spike golf shoes is not permitted outside the Golf Driving Range.

## **7. Gambling**

No gambling of any description is permitted in the Club premises.

## **8. Gratuities**

An additional one month's subscription will be debited to all Members' accounts in December as a contribution to the Club's Bonus Fund.

## **9. Guests**

9.1 The Executive Committee will from time-to-time restrict the number of Guests introduced by Members or Nominees to use the sports and recreation facilities.

9.2 Members or Nominees introducing Guests to use the sports and recreation facilities are required to register every Guest at the 8<sup>th</sup> Floor Sports & Recreation Centre Reception. Members or Nominees will be billed for their Guests if they have used the sports facilities.

9.3 Guests must be accompanied by Members or Nominees while enjoying all of the Club's facilities.

## **10. Loss or Theft of Property**

Neither the Club nor the Management shall be responsible for any loss or theft of any articles or property of any Member or any Member of his Family or Guest of any Member whether they are left in lockers or elsewhere in the Club premises. No articles or property should be entrusted to the care of employee of the Club.

## **11. Lunar New Year**

The Club will close on the first day of Lunar New Year and will reopen on the day after.

## **12. Noise**

Everyone should respect the comfort of other people using the facilities of the Club and keep noise to a minimum level. In particular, no radios, multi-media players with speakers or musical instruments may be brought into or used in the Club premises without the permission of the Management.

## **13. Mobile Phones and Electronic Devices**

The Club offers a refuge from the everyday pressure of Hong Kong life. Members, Nominees and Guests entering the Club premises are requested to turn off the sound of their electronic devices.

## **14. Pets**

No pets may be brought into the Club premises.

## **15. Photo-taking**

No person shall take any photograph or engage in video shooting inside the Club premises except within a private function room or for the purpose of a commercial interview which is conducted in the ordinary course of the Club's business. Any person who wishes to conduct any commercial interview within the Club premises should apply to the Management for prior permission.

## **16. Rules Governing Sports & Recreation Facilities**

The Rules governing all sports and recreation facilities may be found in the Club Rules and By-Laws.

## **17. Signing of Bills**

- 17.1 Members and Nominees are required to present their membership cards and sign all bills for food, beverage and sports & recreation facilities.
- 17.2 Members and Nominees must sign all bills before using the sports and recreation facilities.

## **18. Smoking**

Smoking is strictly prohibited in the Club premises.

## **19. Swimming Pools & Lifeguards**

- 19.1 The swimming pools are licensed to a capacity. Attendants on duty at the pools are required to prohibit access to the pools if the licensed capacity has been reached.
- 19.2 Main task of the lifeguards is to ensure the safety of pool users at all times. They are authorized to enforce the rules relating to the use of the swimming pools and pool areas. They will report to the Sports & Recreation Manager any disregard of legitimate instructions they give to Members, Nominees and Guests. They have the right to request any Members, Nominees or Guests to leave the pools and pool areas whose conduct, in the professional opinion of lifeguards, endangers his own or any other users' safety. Members, Nominees and Guests are particularly requested to cooperate with the lifeguards whose position in these matters is a difficult one.

19.3 Lifesaving equipment will be used only in emergency situations and under the supervision of a lifeguard.

19.4 The pools will be closed during special events, bad weather or maintenance.

19.5 No food and beverage may be brought into the pool areas.

## **20. Tipping**

No tipping by Members, Nominees or Guests is permitted in the Club.

## **21. Typhoon**

The Club will close once the Hong Kong Observatory has hoisted the typhoon signal number 8. Members are required to leave the Club premises within one hour from the signal being hoisted. The Club will reopen 2 hours after the typhoon signal has been lowered before 4:00 pm. If the typhoon signal number 8 is lowered after 4:00 pm, the Club will remain closed until the following morning.

\* The Executive Committee of The Dynasty Club reserves the right to change any of these rules without prior notice.\*

1st September, 2023